



**THE SINGAPORE AIRCARGO AGENTS ASSOCIATION**

# *COUNTRY REPORT TRAINING*

**37<sup>TH</sup> FAPAA Executive Council Meeting**

**4<sup>th</sup> – 6<sup>th</sup> June 2010**

**Singapore**



## **The Singapore Aircargo Agents Association (SAAA)**

### **SAAA's PROFILE**

#### **Mission Statement**

The Singapore Aircargo Agents Association (SAAA) was founded in 1971 with six pioneer members. As a representative of freight forwarders in the industry, SAAA was formed with the aim of advocating the following objectives:

- To promote, protect and develop the business of carriage of goods by air transportation in general and the aircargo forwarding business in particular.
- To advance and promote education and technical training in the aircargo forwarding industry and for such purposes to support training schemes.
- To act as arbitrators and to assist in the settlement of disputes between members.
- To act as negotiating body for the member of the Association or with the approval of the Association, for any person, body or company for the transaction of any business connected with aircargo and to make recommendations to Government Departments or Agencies, IATA or other bodies in relation to any measure which may be taken involving members and/or the aircargo industry in Singapore.
- To set and regulate high standards and practices to be maintained by members.
- To protect the interest of SAAA members and to set guidelines for minimum handling charges for the industry.

#### **Members**

As of May 2010, SAAA has a total of 130 Members of which, 100 are Ordinary Members and 30 are Associate Members.

#### **Secretariat**

The Singapore Aircargo Agents Association  
(SAAA)  
#06-02 Cargo Agents Building C,  
Box 558 Changi Airfreight Centre,  
Singapore 918102  
Tel : 6545 4620 / 6545 4721  
Fax : 6542 6820  
Email : [saaasin@saaa.org.sg](mailto:saaasin@saaa.org.sg)  
Website : [www.saaa.org.sg](http://www.saaa.org.sg)

#### **Education**

SAAA Cargo Services Pte Ltd  
(Wholly own subsidiary of SAAA)  
#06-02 Cargo Agents Building C,  
Box 614 Changi Airfreight Centre,  
Singapore 918104  
Tel : 6545 5006  
Fax : 6542 6820  
Email : [admin@saaa.org.sg](mailto:admin@saaa.org.sg)  
Website: [www.saaa.org.sg](http://www.saaa.org.sg)



**The Singapore Aircargo Agents Association (SAAA)** is managed by an Executive Council and is situated at the Changi Airfreight Centre, Singapore Changi Airport.

The Executive Council consists of the following:

### **SAAA Executive Council 2009-2011**

Chairman	Mr Steven Lee <i>representing</i> DHL Global Forwarding Management (Asia Pacific) Pte Ltd
Deputy Chairman	Mr Michael Yew <i>representing</i> Air Tiger Logistics (S) Pte Ltd
Honorary Secretary	Mr Joseph Khoo <i>representing</i> Quickflo Logistics Pte Ltd
Honorary Treasurer	Mr Patrick Tan <i>representing</i> Senator International Singapore Pte Ltd
Council Members	Mr Alec Koh <i>representing</i> Freightmen Pte Ltd
	Mr Daniel Chng <i>representing</i> Hanshin Freight International (S) Pte Ltd
	Mr Elton Seah <i>representing</i> U. N. I. Express (S) Pte Ltd
	Mr Michael Wong <i>representing</i> "K" Line Logistics (Singapore) Pte Ltd
	Mr Paul Teo <i>representing</i> Speedmark Air Transportation Pte Ltd
	Mr Richard Chua <i>representing</i> Yusen Air & Sea Service (S) Pte Ltd
	Mr Richard Tan <i>representing</i> Merstar International (S) Pte Ltd



## SINGAPORE EDUCATION & TRAINING REPORT

### SAAA Cargo Services Pte Ltd

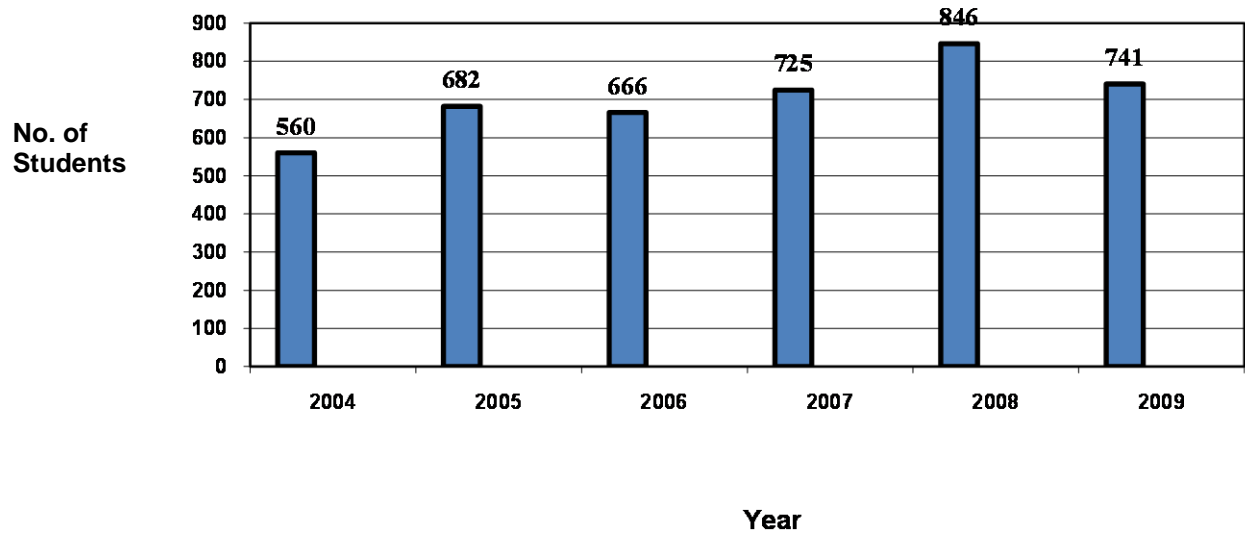
A wholly owned subsidiary company of The Singapore Aircargo Agents Association (SAAA), SAAA Cargo Services Pte Ltd (SCS) was formed as an investment arm in 1988. Amongst its diverse activities, SCS undertakes cargo clearance permit processing services, collects GST on behalf of Singapore Customs and facilitate cargo insurance coverage for shipments. SCS also sells bar code labels and Neutral Air Waybills (NAWB).

SAAA also undertakes to better service the industry by providing the appropriate training for individuals within and outside of the air cargo industry. To date, SAAA Cargo Services has been conducting the following 16 courses.

No.	COURSE TITLE	Duration (days)
1	Airfreight Forwarders Basic	3
2	Airfreight Forwarders Advance	4
3	Dangerous Goods Regulations - Initial	5
4	Dangerous Goods Regulations – Refresher	2
5	Dangerous Goods Regulations – Awareness	1
6	IATA-FIATA Cargo Introductory	5
7	IATA-FIATA Cargo Rating	5
8	Forklift Driver's Training Course	3
9	Forklift Driver's Training Course	5
10	Supervisory Workshop	2
11	Export-Cargo Acceptance	1
12	Customer Service / Sales Course	2
13	Global Supply Chain Management	2
14	Supply Chain Cost Reduction	2
15	Warehousing & Distribution Management	2
16	Seafreight Course	3



**Chart showing number of students trained by  
SAAA Cargo Services Pte Ltd from year 2004 to 2009**



The figures shown in the graph is not inclusive of Forklift Training Courses, except 2006, 2008 and 2009.

*Prepared by: Grace Tan*

*Vetted by: Mr. Steven Lee, Mr. Joseph Khoo,*

*Mr. Alec Koh and Mr. Richard Tan*

***The Singapore Aircargo Agents Association***

