



TRAINING & EDUCATION REPORT

For presentation to Delegates attending the

46th FAPAA E.C.M. – Dhaka, Bangladesh

July 26 - 27, 2017

This report covers the period July 2018 – June 2019

1. Overview and General Info

AFIF offers a comprehensive range of regulatory and non-regulatory training for Forwarders and other parties in the International supply chain.

Face-to-face classroom training will still remain an integral part of our program, however in partnership with another provider; we offer an on-line internet training program for aircargo security. Our goal, however, remains unchanged: to provide relevant and quality training to assist in the progressive development of our Industry.

In terms of aircargo related training, AFIF is accredited by the following Australian Statutory and Government Bodies: Civil Aviation Safety Authority (CASA) for the Dangerous Goods by Air courses and the new Shipping Lithium Batteries by Air; the Aviation & Maritime Security Division (AMSD), a division of the Federal Government Department of Dept. of Home Affairs, for the Air Cargo Security course.

AFIF is therefore well positioned under its Education and Training Program to meet the needs of our expanding Industry, as we move into ever more challenging times.

2. Aircargo Security Training

AFIF partners with the Customs Brokers and Forwarders Council of Australia (CBFCA) to develop the requisite program which is accredited by the Australian Federal Govt. Department of Infrastructure and Regional Development / Office of Transport Security/ The training is currently delivered on-line via the Internet.

3. AFIF full suite of course now comprises the following subjects:

- Aircargo Load Distribution & Restraint
- Aircargo Security Procedures
- Air & Sea Cargo Claims Handling Procedures
- Dangerous Goods Acceptance; Re-Certification; Awareness
- Export and Import Air Freight Procedures
- Export and Import Sea Freight Procedures
- IMDG Code (Dangerous Goods By Sea
- Shipping Lithium Batteries by Air

The AFIF Training Program is accessible on our website through the following link: <http://www.afif.asn.au/training-list> where participants can view, register, pay, amend and receive confirmation immediately.

4. AFIF 'Crucial Skills' and Make Your Move' Career development Project (update)

As advised previously, AFIF obtained funding to firstly conduct detailed research to ascertain the likely human resource and skills gap that our sector would be facing in the next 5-10 years, which is important given the recent trend of 'offshoring' of a number of key lower skills levels jobs, the former training grounds for middle and senior managers of the future.

The 2nd & 3rd phases of the project developed a community awareness and recruitment program to attract industry entrants for future employment within the industry, followed by a basic skills online training program.

These two phases included, firstly, the involvement of the schools engaged in Phase 1 of the project, whereby a project appointed Schools Liaison Officer visited a large number of selected High Schools and their Careers Advisors and with assistance from the students developed an industry awareness campaign via social media.

At the same time, the project outsourced and contracted the production of a series of industry related micro-videos using young people who have recently entered our industry workforce and developed Website called "Make Your Move" (MYMV.org) which is the home for the project and used in conjunction with the social media platform to attract and recruit future industry personnel from the wider community.

In recent months, AFIF proposed and were awarded funding to develop a *Phase 4* of the project which will include structured 'Work Experience Immersion Programs' for businesses and potential industry entrants. Furthermore, the project will create specific detailed guides to help businesses to understand the complicated process of applying for, and qualifying to receive various State and Federal Government funding grants, which will help offset some of the cost of taking on and training school leavers into their businesses.

This completes the report.

Brian Lovell

Chief Executive Officer

July 5th, 2019