

@SINGAPORE

COUNTRY REPORT

49th Executive Council Meeting

**Federation of Asia Pacific Air-cargo Associations
(FAPAA)**

**The Anvaya Beach Resort Bali, Indonesia
09th June 2023**



@ Singapore

Table of Contents

S/N	Content	Page
1.	Industry Overview of Singapore	3-4
2.	Profile of SAAA@Singapore	5-6
3.	Local Regulatory and Industry Developments	7-8
4.	SAAA@Singapore Events	8-10

Industry Overview of Singapore

Background of Singapore:

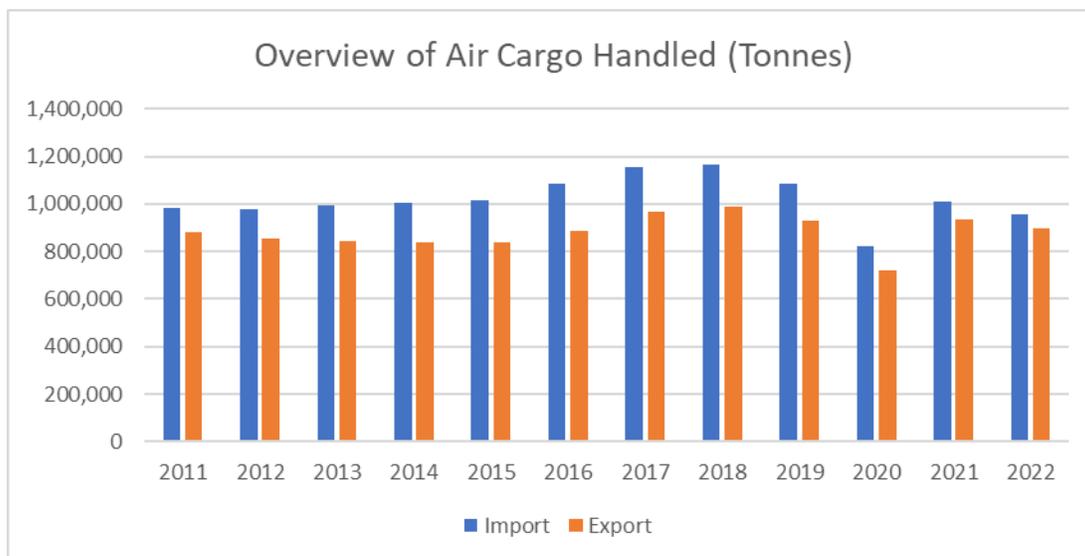
Singapore has built on its advantageous geographical location to become one of the world's top transportation hubs for sea and air cargo. Singapore's container ports are the busiest in the world. They offer a choice of 200 shipping lines with links to some 600 ports in 123 countries.

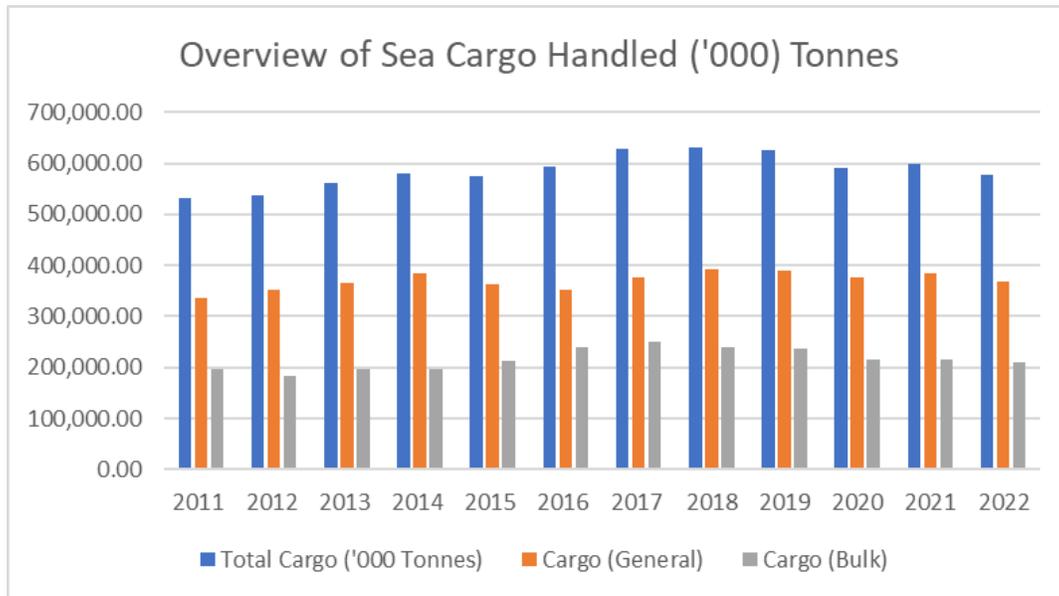
Changi International Airport is linked to some 280 cities in 60 countries, with about 6,900 weekly flights, providing convenience and effective connectivity for passengers and cargo. The Changi Airfreight Centre is a 24-hour, one-stop hub for the storing, moving and repackaging of goods without the need for documentation and custom duties. This has drawn some 6,000 logistics providers to Singapore, including 20 of the world's top 25 third-party logistics providers.

i) Singapore Statistics in Brief

Item Description	2021	2022
Gross Domestic Product	S\$533.4b	S\$643.5b
Share of Gross Domestic Product (%)		
Transportation & Storage	6.1%	10.4%
Air Cargo Handled ('000 Tonnes)	1.94	1.85
Sea Cargo Handled ('000 Tonnes)	599,642.7	578,220.7

ii) Past Trends of Cargo Handled by the various modes of transport





iii) Industry Challenges

The industry is striving onwards to be relevant, resilient, and competitive to uphold Singapore’s role as a global trade and connectivity hub in the post-COVID world.

Five broad Challenges experienced:

- 1) Inflationary Pressures
- 2) Digitalization, Automation, and Innovation Opportunities
- 3) Supply Chain disruptions and operation constraints
- 4) Manpower constraints
- 5) Green Logistics Transition

Profile of SAAA@Singapore

i) Vision, Mission, Values

Vision: To lead and transform the Airfreight Industry

Mission Statement : SAAA@Singapore was founded in 1971 with six pioneer members. As a representative of freight forwarders in the industry, SAAA@Singapore was formed with the aim of advocating the following objectives:

- To promote, protect and develop the business of carriage of goods by air transportation in general and the aircargo forwarding business in particular.
- To advance and promote education and technical training in the aircargo forwarding industry and for such purposes to support training schemes.
- To act as arbitrators and to assist in the settlement of disputes between members.
- To act as negotiating body for the member of the Association or with the approval of the Association, for any person, body or company for the transaction of any business connected with aircargo and to make recommendations to Government Departments or Agencies, IATA or other bodies in relation to any measure which may be taken involving members and/or the aircargo industry in Singapore.
- To set and regulate high standards and practices to be maintained by members.

Core Values:

PACT : **P**assion for continuous self-improvement, **A**ce in Innovation and delivering consistent excellence, **C**ommitment to pull great service and strive for change, **T**rust in our Partners and engaging in future collaborations.



ii) Members Profile

As of 03 May 2023, SAAA@Singapore has a total of 158 Members of which, 119 are Ordinary Members and 39 are Associate Members.

i) Executive Board Profile

No.	Name	Position	Organization / Company Name	Role at SAAA
1	Mr Steven Lee	Consultant / Air Product Development Sponsor	Ceva Logistics Singapore Pte Ltd	Chairman
2	Mr Paul Teo	VP, South Asia Centre	Speedmark Air Transportation Pte Ltd	First Deputy Chairman
3	Mr Benjamin Ong	President	Alliance 21 Pte Ltd	Second Deputy Chairman
4	Mr Ken Chua	Sales & Marketing Manager	UT-WAYS Freight Services Pte Ltd	Honorary Secretary
5	Mr Jimmy Ler	Country Director	Logwin Air + Ocean Singapore Pte Ltd	Honorary Treasurer
6	Mr Michael Yew	Honorary Executive	SAAA@Singapore	Honorary Executive
7	Mr Richard Chua	Honorary Executive	SAAA@Singapore	Honorary Executive
8	Mr Marc Ong	Director	Aspac Aircargo Services Pte Ltd	Council Member
9	Mr Tan Liang Jian	General Manager	Union Air Freight (Singapore) Pte Ltd	Council Member
10	Mr Ramadas Naidu	Director	Raffles Fulfillment Pte Ltd	Council Member
11	Mr Daniel Chng	Director	Airtropolis Express (S) Pte Ltd	Council Member
12	Mr Gabriel Lam	CEO	Shalom International Movers Pte Ltd	Council Member
13	Mr Gary Ong	Director	Cargotec Pte Ltd	Council Member
14	Mr Roger Chew	Regional Sales Director	SFS Global Logistics Pte Ltd	Council Member

Local Regulatory and Industry Developments

i) Five Air Navigation Service Providers Collaborate in First-Ever Multi-Regional Project - To jointly manage Cross-Regional Air Traffic

The air navigation service providers (ANSPs) of Canada, Japan, Singapore, Thailand and the United States have worked together to successfully conclude a lab demonstration of the world's first-ever multi-regional trajectory-based operations (TBO). This is a big step forward in making cross-regional air traffic management a reality.

In the first-ever multi-regional TBO project, the Aeronautical Radio of Thailand Ltd. (AEROTHAI), the Civil Aviation Authority of Singapore (CAAS), the Federal Aviation Administration (FAA), the Japan Civil Aviation Bureau (JCAB) and NAV CANADA worked together to develop these capabilities and tested them across different scenarios of routes, traffic and weather conditions. The 22-month project culminated in a successful lab demonstration involving the five ANSPs, which was conducted from 10 to 12 May 2022.

ii) Launch of Container Track and Trace - To obtain visibility of trade between Singapore and China, starting with Port of Singapore and two China ports, namely Yangshan port (Shanghai) and Qinzhou port (Guangxi)

All NTP users can now use a new Container Track and Trace Service on the Networked Trade Platform (NTP). The service allows Singapore-based traders and logistics supply chain partners to monitor the status and location of containerized shipments quickly and easily. It enables businesses to see the location or status of a particular container at one glance to facilitate their supply chain and logistic planning.

There are three major categories of information that will be available on this service. Firstly, vessel events such as vessel arrival and departure times. Next is key container events such as gate-in/gate-out and loaded/discharged. The last category pertains to customs-related information such as the permit approval and customs release.

iii) Launch of ClickargoSG - A new digital logistics platform to promote the digitalization of the logistics sector and to create greener supply chains using technology

On 19 January 2023, the Singapore-headquartered trade technology company GUUD Pte Ltd ("GUUD") had announced the launch of ClickargoSG – a digital logistics platform which provides freight forwarder users with convenient access to the use of electric vehicles for their trucking and transportation needs, as well as track-and-trace, route optimisation and digital proofs of delivery.

During the launch event, GUUD Singapore signed a Memorandum of Understanding with four key strategic partners –Shell Eastern Petroleum (Pte) Ltd ("Shell"), CO2 Connect Pte Ltd ("CO2X"), Assure (Singapore) Pte Ltd ("Assure") and Yinson Green Technologies Pte Ltd ("Yinson"), to promote the adoption of ClickargoSG amongst commercial vehicle owners and companies, and to drive sustainability efforts across the supply chain via joint programmes.

The ClickargoSG helps streamline processes creating efficient workflows, real-time access to the truck driver's location as well as updates on which deliveries have been made. With route planning optimisation, this also means that energy consumption is reduced, and this provides cost and time

savings for the businesses as well as helps the companies meet their environmental, social and governance goals.

iv) New Cold-chain logistics facility

- **To create jobs and strengthen Singapore's food security and supply-chain capabilities**

Set for completion in 2025, a new S\$200 million cold-chain food logistics facility in Singapore will be operated by Commonwealth Kokubu Logistics (CKL), a cold-chain logistics joint venture formed in 2018 by local investment company Commonwealth Capital and Japan's food-and-beverage (F&B) cold-chain specialist Kokubu Group.

The facility will have a total floor area of 500,000 square feet, with cold storage capacity of up to 80 million kg of food. This will increase Singapore's frozen warehouse capacity by more than 80,000 pallet positions and without a doubt, the facility will enhance Singapore's standing as a trade and logistics hub.

SAAA@Singapore Events

A) 2022 Events

i) CBTA Dangerous Goods (DG) Sharing

SAAA joins the collective efforts of CAAS in increasing the members' community awareness on the mandatory establishment of revised Dangerous Goods training courses which include the competency-based training and assessment (CBTA) framework by 1 January 2023.

On 19 July 2022, Ms Pauline Tok, SAAA Executive Director, had joined the CAAS Safety Series as a guest speaker and shared on her journey in the development and implementation of training programmes, in compliance with IATA guidelines.

In July and August 2022, SAAA Cargo Services Pte Ltd, the training arm of SAAA@Singapore, had successfully conducted a series of sharing sessions: "CBTA Dangerous Goods sharing" and "SAAA-IATA DG CBTA for H6.1". The participants gained a better comprehension of the CBTA implementation as a whole and the discussions had been fruitful and enlightening. This will be followed by an upcoming event in October titled, "Airfreight Community Reconnect 2022".

These sessions are the first physical events the Association has conducted ever since the start of the COVID-19 pandemic. The members community can look forward to more upcoming physical events as the Little Red Dot eases on the regulations.

For any enquiries on CBTA and its relevant training courses, please email Ms Peggy Lim at admin@saaa.org.sg.

ii) SAAA 48th AGM 2022

On 04 November 2022, SAAA@Singapore hosted the 48th AGM 2022 at its new training centre in CT Hub. The meaningful event signified the beginning of a new term for the elected SAAA Council board 2022/2024, as well as the official opening of SAAA training centre – which will offer a new

exciting and conducive learning environment for the future cohort of students of the Association's training courses.

The 48th AGM 2022 was attended by 21 Ordinary and 4 Associate members. Mr Ken Chua, SAAA Honorary Secretary, shared on the election committee for the upcoming new term, the financial summary and budget of SAAA@Singapore and this was followed by Ms Pauline Tok, SAAA Executive Director, who gave exciting new developments the Association and shared on the future plans ahead for 2023. A live voting was conducted on-site in approval for the election of the 12 nominees for the new term of SAAA Council Board 2022/2024.

The event concluded with Mr Ken Chua expressing thanks to members for their continued support to the Association.

iii) Code of Practice for Chief Executives' and Board of Directors' WSH Duties

In collaboration with WSH Council, SAAA@Singapore organized an online webinar, which featured a presentation talk on the Code of Practice for Chief Executives' and Board of Directors' WSH Duties on 16 November 2022. The webinar served as an ideal platform to address the respective areas of concern from the SAAA members community.

What's the importance of the Code of Practice on Chief Executives' and Board of Directors' Workplace Safety and Health Duties?

The board of directors, together with the Chief Executive Officer, steers the operations and oversees management of their organisation. The board also bears responsibility for the organisation's conduct. Section 48(1) of the Workplace Safety and Health (WSH) Act holds company officers personally responsible for their company's WSH lapses, unless they have exercised due diligence. The Code of Practice gives company directors clearer guidance on what actions are considered as having exercised due diligence, which could potentially support their legal defence, if prosecuted under the WSH Act.



For reference of the Code of Practice, the community can scan the QR code:

B) 2023 Events

i) President's Certificate of Commendation (COVID-19)

The President's Certificate of Commendation (COVID-19) is awarded to organisations and teams that made exceptional efforts which had a significant impact in Singapore's fight against COVID-19.

Both government agencies and private organisations played critical roles in the nation's fight against COVID-19. They went above and beyond what was expected of them in contributing expertise and resources.

SAAA@Singapore had been awarded the President's Certificate of Commendation (COVID-19). It is a great honour and the Association will continue to strive onwards in leading the Industry and members during trying periods.

SAAA@Singapore would like to take this opportunity to thank all relevant partners and parties who had assisted the Association along the challenging journey through COVID-19. On a whole, we have grown stronger together.

ii) The Public Service Medal (COVID-19)

The Public Service Medal (COVID-19) is awarded to members of the community who made outstanding contributions to manage the impact of COVID-19.

During the COVID-19 pandemic, people from all walks of life and professions closed ranks and worked closely together to fight the virus. Despite the risks involved, these individuals displayed great courage and dedication in working hand in hand with the Government in this national effort.

A recipient of the Public Service Medal (COVID-19), Mr Gabriel Lam, was awarded the Public Service Medal in recognition to his significant contribution and response to the crisis through his social service in Chong Pang Constituency. SAAA@Singapore would like to take this opportunity to congratulate Mr Gabriel Lam for his achievement.

iii) SAAA Economic Outlook 2023

SAAA@Singapore hosted the Economic Outlook 2023 at Singapore Expo on 3 February 2023.

The session was well attended by almost 50 participants. The participants gathered for a fantastic industry toss and had the opportunity to hear on the Economic Outlook of the inflationary pressures from our specially invited speaker, Dr Tan Kee Wee.

This was followed by the Industrial initiatives sharing from SATS and WSG. SATS presented on the SATS Cargo BUP Centre and the Implementation of 2FA for SATS Cargo Web Portal. WSG shared on the career conversion programme, as well as the job redesign consultancy support.

The event concluded on a good note.

iv) SAAA Fun Bowling 2023

The SAAA Fun Bowling has returned in this New Year: 2023! The event was held at Gallop Bowl (Civil Service Club@Changi) on 12 March 2023. It was a strong competition between 14 teams. SAAA@Singapore would like to take this opportunity to congratulate our winners of this year's SAAA Fun Bowling 2023.

The winners are as follows:

2023 Champion: SATS Airport Services Pte Ltd
(Team: SATS Cargo)
1st Runner Up: Schenker Singapore (Pte) Ltd
(Team: Schenker's Incredi-Bowl)
2nd Runner Up: MOL Logistics (Singapore) Pte Ltd
(Team: MOL Logistics)
4th Place: Satsaco Express Transportation Pte Ltd
(Team: Satsaco Pin Killers)
5th Place: Yusen Logistics (S) Pte Ltd
(Team: Old Timer)

Prepared by: Ms Pammie Loh

Vetted by: Ms Pauline Tok

Approved by: Mr Steven Lee and Mr Jimmy Ler