



PERSEKUTUAN PENGHANTAR FRET MALAYSIA

(FEDERATION OF MALAYSIAN FREIGHT FORWARDERS)

c/o: Wisma SFFLA, 23, Jalan Cemerlang, 42000 Port Klang, Selangor Darul Ehsan, Malaysia.

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Education and Training Report for 47th Executive Council Meeting of The Federation of Asia Pacific Air-cargo Associations via Zoom Teleconference on 29th June 2021

1. Education & Training;

E & T continued to be the main focus of FMFF to sustain a professional capacity development program. Training has now been extended to other members throughout the country as more employers understand and support the need for training & education for themselves and their staff.

For the period 2020-2021, FMFF organized and conducted several courses:

- UNESCAP – 39 participants
- FIATA Diploma – 13 participants
- Customs Agent Competency course – 84 participants.

Owing to the Movement Control Order, physical training courses were no longer allowed. Some courses could not be conducted online e.g the Customs Competency Course. However, there is a rule that a company must have 2 staff that have completed the Customs Competency course, in order for their customs licence to be renewed.

As no physical training could be conducted during the lockdown, this may affect the renewal of customs licence by Customs. The number of participants requesting to sit for the customs competency course are:

- Customs Agent Competency course (not yet conducted) – 635 participants
- Shipping Agent Competency course – 28 participants

FMFF would be engaging with the Director General of Customs to allow online training for the Customs Competency course or in the interim, allow for renewal of customs licence, pending the staff sitting for the Customs Competency Course.

FIATA/UNESCAP course:

FMFF have started online training for the FIATA Diploma in Freight forwarding in April 2021. Module 1 has just been completed with online examination planned in two weeks time, before proceeding with Module 2.

Online training for UNESCAP course is also planned to start in July 2021.

FMFF is looking at conducting more courses online and are looking at the available apps for effective online learning and examinations.

FMFF is also setting up MIFF (Malaysian Institute of Freight Forwarders) as a Centre of Excellence under the Department of Skills Development. FMFF has outlined action plans and strategies to train the trainers and coaches under the Dual National Training Scheme. Apart from certifying manpower with the requisite prior learning and skills, the COE would also certify staff under the NOSS (National Occupations, Skills, Standard)



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A budget has been approved by FMFF to send the Trainers for an induction course to qualify as external examiners.



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