



## **PERSEKUTUAN PENGHANTAR FRET MALAYSIA**

(FEDERATION OF MALAYSIAN FREIGHT FORWARDERS)

c/o: Wisma SFFLA, 23, Jalan Cemerlang, 42000 Port Klang, Selangor Darul Ehsan, Malaysia.

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### **Education and Training Report for 48th Executive Council Meeting of The Federation of Asia Pacific Air-cargo Associations at Shangri-La Golden Sands, Penang on 14th - 16th July 2022**

#### **1. Education & Training;**

Education & Training (E&T) continued to be the main focus of FMFF to sustain a professional capacity development program. Training has now been extended to other members throughout the country as more employers understand and support the need for training & education for themselves and their staff.

For the period 2021-2022, FMFF organized and conducted several courses:

- 4 UNESCAP courses - 123 participants
- 1 FIATA Diploma - 13 participants
- 2 Customs Agent Competency course - 57 participants
- 1 Shipping Agent Competency course - 50 participants (scheduled on 6th -7th July)

With the covid restrictions lifted since 2021, more physical courses are being conducted together with some courses conducted online.

The Customs Competency courses are compulsory courses for Customs agents to retain their licences and there is always a big number of candidates sitting for these courses.

#### **FIATA/UNESCAP course:**

FMFF have started online training for the FIATA Diploma in Freight forwarding in April 2021. Modules 1-3 have just been completed and Module 4 started on 18/06/2022 and due to complete on 10 September 2022. The course is held over Saturday and Sunday.

Online training classes for UNESCAP course started in July 2021. In 2022, we have started both online UNESCAP classes in May 2022 and simultaneous online and physical classes in June and July 2022. Another 2 UNESCAP courses would be planned for the remainder of 2022.

FMFF is looking at conducting more courses online and are looking at the available apps for effective online learning and examinations. We have now collaborated with LMS provider 2 BeLive to provide online learning platform and this platform is used to conduct our FIATA Modules.

FMFF is collaborating with WiseTech from Australia to offer online classes on demand. Courses vary in duration from nano (10 min), micro - (up to 25 mins) and longer courses. The material available through these



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courses are logistics oriented and will offer greater exposure to students and practitioners in the logistics industry.

FMFF is also sending 10 trainers for the 2nd phase TOT for the Asean Logistics Curriculum that would be conducted under ALI (Asean Logistics Institute). FMFF is keen to build up a larger pool of trainers who will be able to conduct external courses such as FIATA Diploma, UNESCAP Certificate and Asean Logistics Curriculum concurrently.

FMFF is also setting up MIFF (Malaysian Institute of Freight Forwarders) as a Centre of Excellence under the Department of Skills Development. FMFF has outlined action plans and strategies to train the trainers and coaches under the Dual National Training Scheme. Apart from certifying manpower with the requisite prior learning and skills, the COE would also certify staff under the NOSS (National Occupations, Skills, Standards)

At the same time, we are developing a large corp of coaches and trainers for local courses that meets the NOSS. A budget has been approved by FMFF to send the Trainers for an induction course to qualify as external examiners.

FMFF has a two-pronged approach to offer external courses and local courses to certify employees in the logistics industry, in line with our professional capacity building strategy.



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