



Country Report

For year July 2022–June 2023

**For presentation to delegates of the 49th FAPAA ECM to be held on 9 June
2023**

New Zealand is continuing to see sea freight delays and difficulty with de-hiring containers for a variety of reasons, while freight costs are decreasing. Port congestion continues to be an issue; however, at the initiative of the Ports of Auckland, berthing windows have been re-introduced to give certainty around cargo exchanges and bring about more efficiencies. Freight rates are finally reducing for NZ exporters. We witnessed a new shipping line briefly entering and exiting the market, unfortunately this left some forwarders experiencing great difficulty getting access to their freight.

The return of some airlines has been positive, though space availability remains tight and prices high. COVID-19 disruptions caused to the supply chain are still present and CBAFF continues to advocate and assist our members, providing them with critical information, education, and training, as well as ever remaining a strong voice for the New Zealand International logistics industry.

Our endeavors throughout the year have included:

- Daily updates and communications to our members
- Webinars to address topical matters
- Participation and representation in stakeholders' meetings
- Liaison with the Australian Trade Commission
- Active media presence
- Input to Government strategies
- Anticipating and communicating members' needs
- Unbundling issues – e.g. container availability
- Identifying gaps in governmental practices
- Reporting to government bodies on issues identified and submitting feedback

All members have been, and continue to be, affected in one way or another by supply chain disruption. CBAFF has worked with Government agencies, shipping lines, airlines, transport companies, the ports and many other groups to ensure that our members' voices are heard at the table. Daily, we are distributing information affecting members' role in the supply chain.

IATA

IATA has re-invigorated the Cargo Executive Council and two meetings have been held in the last twelve months. CBAFF has five seats at the table and while the agenda is heavily weighted in favour of the airlines, we have successfully introduced discussion on topics such as bank guarantees, dangerous goods training, aircraft load and restraint training and the Cargo Agency Programme.



Government Departments

NZ Customs and the Ministry for Primary Industries are our primary Government agency contacts. We engage at least monthly with both Departments during the CBAFF Border Clearance Working Group meeting. Members are welcome to join this monthly meeting.

Arising from CBAFF's involvement in the Biosecurity 2025 project as a member of the Steering Group, we have been actively involved in the establishment of the Biosecurity Business Pledge.

We have also been partnering with the Ministry of Primary Industry and Customs NZ to educate, assist, and train industry stakeholders regarding the deployment of Domestic Transshipment Requests electronic lodgement. DTR Sea freight will take its mandatory effect in NZ on July 3rd 2023. DTR Air has been operationalised and learning from that implementation have been applied to this project.

Resources to put biosecurity in front of senior management and throughout organisations are being developed. Members were invited to participate in the experiential biosecurity response workshop on May 24, 2023 in Auckland.

Carriers

We meet regularly with shipping lines and Air NZ Cargo to raise issues that members are experiencing. These conversations are generally wide ranging and positive.

Young Logistics Professional Award

We were really pleased to run the 2022 the Young Logistics Professional Award competition. From a strong group of applicants, Riska Ariestadewi was announced as the 2022 Young Logistics Professional at the Federation's Annual Conference in September 2022.

Riska, aged 28, a customer service representative with Champion Freight in Woolston, impressed judges with her idea of shipping more wine in 24,000 litre bulk tanks rather than bottles, which could reduce the amount of space required on vessels by two thirds. Riska undertook extensive research, including interviews with wineries and transport companies.

Earlier this month we hosted the 2023 Young Logistics Professional Awards Competition. The jury short-listed two strong candidates. A third candidate made such an impression on the panel, the jury decided to sponsor an additional prize this year. The 2023 winner will be announced at the 2023 CBAFF Conference Dinner next September.

Membership

Members often ask CBAFF for assistance in all manner of matters. We work to ensure that the issue is resolved directly or by another party, depending on the subject.

Complaints are also a feature. We will only become involved in complaints regarding a member and endeavour to assist the member in whatever way is appropriate given the circumstance.

Member Events

CUSTOMS BROKERS AND FREIGHT FORWARDERS FEDERATION OF NEW ZEALAND INC

P O Box 34-149, Birkenhead, North Shore City 0746

Phone: 09 419 0019 E-mail: admin@cbaft.org.nz

Web: www.cbaft.org.nz



The 2023 CBAFF annual conference will take place in Wellington in September over 3 days. The interest thus far shows members look forward to the opportunity to network with colleagues and suppliers.

CBAFF organized the 2023 AGM earlier this year which was a well-attended event and demonstrated our members' involvement and their willingness to participate.

Webinars are now also an important tool to keep members informed and ensure that members have their say and inform CBAFF on matters of industry importance. The topics we have addressed include a fortnightly update in partnership with MPI and NZ Customs hosted by CBAFF:

- Domestic Transhipment Request project

Public Relations and Communications

The last 8 months were very active for CBAFF. The President has appeared several times on National Radio, NewsTalk ZB, TV1 and TV3, and print media. The addresses have concerned supply chain issues, industry labour shortages, CO2 gas shortages and logistics.

We continue to be well supported by the Shipping Gazette and FTD magazine. Members are receiving daily messages providing updates on current industry specific matters. We achieve a higher than industry norm open-rate for our daily emails and we receive positive comments from members about the useful and timeliness of the information.

We have been actively engaging with members and industry stakeholders on different platforms, our strategy to communicate and exchange using different channels has proven successful and we have seen incremental growth in the last 8 months in the engagement rate.

Engagement with members

Many meetings have been held during the year. The following is an indication of the extent of these interactions occurring where CBAFF members were represented:

Ports of Auckland / National Road Carriers / ICLC / Depots – weekly	Biosecurity Business Pledge meetings/webinars
Ports of Auckland – Craig Sain and Suhail Sequeira	National Road Carriers – Justin Tighe-Umbers, Steve Woodward, Pamela Bonney
WiseTech Academy, Paul Stephenson	MPI, Mike Inglis, Andrew Spelman, Andrew Curtis, Diane McDermott and others
NZCustoms Fees increase consultation	CentrePort Limited – Anthony Delaney, Andrew Locke
Grant Chamberlain, Kate Stringer, Commerce Commission	Joanna Hickey, Commerce Commission



Ports of Auckland / National Road Carriers / ICLC / Depots – weekly	Biosecurity Business Pledge meetings
Massey University, Supply Chain webinar	Andrew Curtis, MPI
IATA CEC meeting	Christine Stevenson, Bill Perry, Sharon May, Craig Chitty – NZ Customs
Ports of Auckland / National Road Carriers / ICLC / Depots – weekly	Biosecurity Business Pledge meetings
Ports of Auckland – Suhail Sequeira and Craig Sain	WorkSafe – James Law
Biosecurity Pledge – Debbie Teale	Rigby Hunt – Andrew Hudson
	National Road Carriers

International Relations

CBAFF continues to be a member of Asia-Pacific Air cargo Associations Limited (FAPAA). We are grateful for the continuous and valuable support you are bringing to the constituent membership.

Rosemarie Dawson
Executive Director
May 2023