



**New Zealand Country Report  
For year July 2023–June 2024  
For presentation to delegates of the 50<sup>th</sup> FAPAA ECM & AGM  
to be held on 13<sup>th</sup> – 15<sup>th</sup> June 2024**

The supply chain challenges and disruptions experienced by our members in recent years remain a primary focus for CBAFF.

CBAFF collaborates with Government agencies, shipping lines, airlines, transport companies, ports, and various other entities to ensure that our members' voices are represented.

We will continue to disseminate key information that impacts our members' roles in the supply chain, and we will continue to undertake various initiatives to support members and represent our industry across different spheres of the New Zealand economy.

The Council has implemented several changes over the course of 2023 which has allowed us to better align with our Mission.

The appointment of a full-time CEO (Sherelle Kennelly) has empowered us to strategically plan for our future, ensuring that members receive enhanced benefits.

As we move forward, 2024 will mark a year of significant transformation and purposeful direction for the Federation.

Sherelle is excited about upcoming initiatives and is committed to ensuring that the Federation and its members are prioritized, benefiting from industry input.

She envisions bright futures for our young professionals and is dedicated to our future generation and advancing our journey towards (ESG) Environmental, Social, and Governance goals.

The highlights for 2023 included our 27<sup>th</sup> annual conference, which boasted the largest attendance ever recorded. The annual conference in Wellington provided networking opportunities for members and highlighted the industry's significance in the supply chain.

The 28<sup>th</sup> CBAFF Conference "Building on the BIG picture" will be held in Christchurch 18<sup>th</sup> - 20<sup>th</sup> September and provides for an audience among industry professionals, freight forwarders including RACA's, key decision-makers, and stakeholders within the logistics sector.

Our conference program, which includes keynote speakers, panel discussions, workshops, and networking opportunities are designed to educate, inspire, and connect industry professionals.

Additionally, we celebrated the successful implementation/completion of DTR (Domestic Transshipment Request) for sea cargo, which facilitated the seamless movement of freight with limited issues during its implementation phase.



A member cohort has tirelessly been working on AirCertifyNZ throughout 2023 and this groundbreaking programme will be launched and made available to RACA members and their clients during May 2024.

Sherelle Kennelly  
Chief Executive Officer

May 2024



## **AirCertifyNZ**

AirCertifyNZ offers a comprehensive program aligned with CAA CAR Part 109 regulations, simplifying and unifying compliance processes. Known Customers can seamlessly connect with RACAs through this streamlined system, ensuring they are not only recognized by authorized RACAs but also certified as fully compliant with CAR Part 109 rules and audit requirements.

## **Biosecurity Business Pledge**

The Biosecurity Business Pledge initiative has progressed well, with CBAFF being a member of the Steering Group. Members are encouraged to sign up for the Pledge, which offers resources to enhance biosecurity compliance.

Sherelle Kennelly was elected to the Board of the Biosecurity Business Pledge at the organization's inaugural AGM held in December.

## **Carriers/CTO's**

CBAFF meets regularly with shipping lines, Air Menzies, and Air NZ Cargo to address members' issues.

## **Constitution**

The Council has approved several constitutional changes to comply with the Incorporated Societies Act 2022 and will continue to review to ensure that the Constitution is fit for purpose.

## **Council Sub-Committees**

The Council works in different sub-committees to address industry issues.

BCWG (Border Clearance) working group.

ESG (Environmental, Social Governance) working group (new for 2024)

Generation Future working group (new for 2024)



## Customs Brokers & Freight Forwarders Federation of NZ Inc



### **Government Departments**

New Zealand Customs and the Ministry for Primary Industries (MPI) are primary Government agency contacts. CBAFF engages with both departments at least monthly during the CBAFF Border Clearance Working Group meetings. All members are welcome to join these meetings.

CBAFF has collaborated with New Zealand Customs Service and MPI on initiatives to involve freight forwarders and customs brokers more in border operations.

Civil Aviation Authority is consulting with CBAFF following a security audit, aiming to identify solutions to assist the industry.

A whole-of-Government approach has been adopted to address supply issues, with regular consultation with CBAFF by various government agencies.

In response to members' concerns, CBAFF has met regularly with shipping lines to provide advice and support.

### **Engagement with Stakeholders**

CBAFF engages with various stakeholders, including government departments, airlines, and industry groups.

Air New Zealand  
Biosecurity Business Pledge  
CAA (Civil Aviation Authority)  
CEC (Cargo Executive Council New Zealand)  
Commerce Commission  
FIATA (International Federation of Freight Forwarders Association)  
FAPPA (Federation of Asia Pacific Air Cargo Associations)  
Hesketh Henry (Legal)  
IATA (International Air Transport Association)  
ICLC (International Container Lines Committee)  
Inland Revenue Department  
IVS Group (Training provider)  
Marsh Limited (Insurance Agents)  
Ministry of Foreign Affairs & Trade  
Ministry of Primary Industries  
NZDGATC (NZ Dangerous Goods Air Transport Council)  
New Zealand Customs Service  
Ports/CTO's  
Rigby Hunt  
William Buck (NZ)

### **IATA**

IATA has reinstated its Cargo Executive Council for New Zealand, with CBAFF entitled to four seats.



## Customs Brokers & Freight Forwarders Federation of NZ Inc



Burnard International - Hamish Milne, Managing Director  
Jenners International - Katrina Jenner, General Manager  
Pengelly's Limited - David Lewis, General Manager  
Kuehne & Nagel Limited - Karen Hageman, General Manager Airfreight

### **International Relations**

CBAFF continues its membership with FIATA and FAPAA, providing valuable support to its constituents and interfacing with carriers.

### **Membership**

CBAFF supports its members in diverse areas and oversees the resolution of member-related complaints. It is crucial for members to offer feedback, knowing that any shared information will be treated with utmost confidentiality retaining commercial sensitivity.

### **MPI Trade Certification**

CBAFF has nominated key industry representation to the MPI Trade Certification Industry Advisory Group.

### **MPI Strategy**

CBAFF met with the Chief Biosecurity Officer to discuss the draft Biosecurity System Strategy, promoting the concept of certification for declarants, and continuing professional development.

### **New Zealand Government Cabinet**

A letter of congratulations and introduction to CBAFF was sent to the following Ministers:

- Rt Hon Winston Peters – Deputy Prime Minister and Minister of Foreign Affairs
- Hon Casey Costello – Minister of Customs
- Hon Andrew Hoggard – Minister of Biosecurity and Food Safety
- Hon Chris Bishop – Minister of Infrastructure
- Hon Erica Stanford – Minister of Education
- Hon Simeon Brown – Minister of Transport
- Hon Todd McClay – Minister of Agriculture, Forestry, and Trade

Responses were received from Rt Hon Winston Peters, Hon Casey Costello, and Hon Andrew Hoggard offices accordingly.

A meeting has been held with Minister Hoggard in Wellington on the 6<sup>th</sup> of May.

### **Public Relations and Communications**

CBAFF collaborates with the media to provide insights on supply chain issues and receives positive feedback from members on its communication efforts.



## **Royal Commission Acknowledgement**

CBAFF participated in the Royal Commission of Inquiry into COVID-19 Lessons Learned.

## **Strategy**

The Council has a continued focus for 2024: Stakeholder Engagement, People and Talent, Professionalism within the Industry, and Training.

## **Webinars**

Webinars are conducted regularly to keep members informed on industry matters.

## **WiseTech Training Academy (WTA)**

CBAFF has entered into an agreement with WiseTech Academy, offering discounts to members attending online courses.

## **Young Logistics Professional Award - YLPA**

We were delighted to host the 2023 Young Logistics Professional Award competition.

Among a pool of highly qualified candidates, Gavin Powell emerged as the 2023 Young Logistics Professional at the Federation's Annual Conference in September 2023.

Gavin serves as a Prime Team Operator at GO Logistics in Brisbane. His dissertation, detailing the intricacies of export coordination and the unique challenges posed by an oversized and delicate medical sterilizer, greatly impressed the judges. Gavin's familiarity with the local area enabled him to navigate challenges effectively. Reflecting on the significance of his role in this movement brought a sense of fulfilment that cannot be replicated.

Later this month we will host the 2024 Young Logistics Professional Awards Competition. The jury will short-list two strong candidates. The 2024 winner will be announced at the 28<sup>th</sup> Annual CBAFF Conference Dinner this September.

## **The Council bids farewell to its longstanding Chief Executive, Rosemarie Dawson.**

Rosemarie, a pivotal figure in the formation of the Customs Brokers and Freight Forwarders Federation, attended her final CBAFF council meeting on Monday, February 19, 2024.

She has officially stepped down from her role as Executive Director of CBAFF on March 31, 2024. Throughout her remarkable 28-year tenure with CBAFF, Rosemarie's contributions to the development of New Zealand's logistics sector have been outstanding. Her unwavering commitment to the industry has played a crucial role in establishing a robust and resilient logistics landscape in the country.