



The Air Cargo Agents Association of India



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Training Report

**for the
51st Executive Council Meeting & Annual
General Meeting of**

FAPAA

**(FEDERATION OF ASIA PACIFIC AIRCARGO
ASSOCIATIONS)**

June 1st to 3rd 2025 in Manila, Philippines



Profile of ACAAI

The Air Cargo Agents Association of India (ACAAI), founded in 1970, is the premier national Association of the Air Cargo Agents in India. Currently, our Association has a pan India strength of about 525 members, consisting primarily of IATA accredited Air Cargo Agents, Airlines, General Sales Agents, Bonded Truckers, Airport Custodians, Air Cargo Terminal Operators, etc.

ACAAI extensively liaises and interacts with the concerned Government Ministries / Departments, Regulatory Authorities (Partner Government Agencies), Airport / Cargo Terminal Operators, etc. to take up various issues related to airfreight and logistics sector, which are vital also for the promotion of EXIM trade of India. ACAAI also conveys the initiatives taken / schemes introduced / Ease of Doing Business / guidelines issued by Government of India, pertaining to air cargo sector, to all its members.

ACAAI also deals with global international aviation organizations such as International Civil Aviation Organization (ICAO), International Air Transport Association (IATA), International Federation of Freight Forwarders Associations (FIATA), Federation of Asia Pacific Agents Associations (FAPAA), The International Air Cargo Association (TIACA), etc. to interact with global players to exchange best practices and resolution to issues.

ACAAI is also a member of various committees of Government bodies and plays an instrumental role in evolving policies for air freight in India. Such Committees are Standing Committee on Promotion of Export by Air (SCOPE Air), Ministry of Commerce and Industry, Air Cargo Promotion Board



(ACPB), Customs Consultative Group, Department for Promotion of Industry & Internal Trade (DPIIT), International Narcotics Control Bureau as well as IMC Chamber of Commerce and Industry, CII, FICCI, ASSOCHAM, PHD Chambers etc.

ACAAI is also involved in regular participation in regional meetings like Public Grievance Committee (PGC)/ Permanent Trade Facilitation Committee (PTFC), Customs Cargo Facilitation Committee (CCFC), Cargo Facilitation Committee (CAFAC) with Custodians to streamline policy / procedural level issues and solve on-ground operational activities.

ACAAI has a Head Office in Mumbai and 8 regional / sub-regional offices in New Delhi (Northern), Mumbai (Western), Kolkata (Eastern), Chennai (Southern), Bengaluru, Hyderabad, Kerala (Cochin & Trivandrum) and Ahmedabad.

ACAAI Head Office at Mumbai is headed by an Executive Director who reports to the Office Bearers of ACAAI. The Executive Director also liaises with Government of India & other concerned Agencies to represent ACAAI. The Regional Offices are headed by Regional Chairman.

There are Managing Committee Members including four Office Bearers who are elected for a term of two years, viz, President, Vice President, Hon. Secretary General and Hon. Treasurer. Upon completion of two years term, the President joins the Board of Advisors.

Regular & pre-scheduled Annual General meeting, Managing Committee meetings and regional level meetings with members are conducted to discuss various issues and decisions are taken in collaborative manner. Head Office keeps record of such meetings.



Cargo Training Programs Conducted by ACAAI

While fulfilling its commitment towards regulatory compliances as well as professional requirements in business activities, ACAAI encourages its members to accord priority to skilling / upskilling personnel of its members. Accordingly, ACAAI arranges the mandatory as well as the professionally desired training programs for them through its regional offices all over India. Members also reciprocate by nominating their personnel for these programs.

Such training programs are arranged through professional cargo training institutes recognized not only by Indian Government but also by IATA. The candidates, nominated by their Company, must undergo training program for the stipulated number of days. After completion of the program, the skill acquired by the participant candidate is assessed through a carefully designed test by the authorized Instructor. Candidates who qualify the test by securing stipulated minimum marks, are issued the certificate.

ACAAI conveyed to all its members that w.e.f. April 1st 2025, new CBTA regime has been introduced by ICAO through Director General of Civil Aviation, the Indian State Authority. ACAAI requested all its members to comply with the new guidelines of DGCA.



With the introduction of Dangerous Goods (DG) Training program under the new regime of Competency Based Training & Assessment (CBTA), ACAAI observed shortage of Government recognized DG Training Institutes and took up the issue with Indian State Authority, ie, DGCA (Director General of Civil Aviation) and also escalated to its parent Ministry, ie, Ministry of Civil Aviation. They both immediately took cognizance of the serious issue and took measures in this regard by authorizing more DG Training Institutes. Employees of the members of ACAAI who require Initial / Recurrent training program are taking appropriate training in compliance to IATA and DGCA guidelines.

ACAAI, as usual, will continue to take necessary actions always towards not only compliance but also in the best interest of the user trade.

Jai Hind